

C2MAX Series Firmware Upgrade Instructions

In order to improve DVR performance and address any system anomalies, the manufacturer will occasionally develop a firmware patch to upgrade the BIOS of the DVR. This instruction sheet will list the steps necessary to perform this procedure.

To perform firmware upgrades, you will need to download, unzip and install the installer application and firmware to a PC that is on the same network as the DVR. The required files can be found on our website at <http://www.securitycameraworld.com/customer-service/downloads.asp> under the heading, **Standalone - C2Max DVRs.**

Currently, the files required are:

[C2MAX Series Firmware Installer 1.19](#)

[C2MAX Series Firmware Version 12.10](#)

Upgrade steps

1. Download, unzip and install the installer application and firmware to the PC performing the upgrade.
2. When you start the installer, enter the IP address of the DVR and change the Port from 37777 to 3800.
3. Login to the DVR from the installer application. Use the admin account!!!!
4. Click Open files and navigate to the location of the firmware bin file.
5. Once the file has been selected, the Bios tab on the bottom of the window will highlight.
6. Click the Bios tab and the file will be uploaded to the DVR. You should receive a message that it was successful.
7. There will be NO indication that the file has been uploaded on the DVR monitor screen. Wait for the DVR to reboot - be patient!
8. When the DVR has finished rebooting, check the firmware version.

From the Main menu, go to INFO then VERSION; it should read

System 2.606.KL16.0
Build date 2009-12-10

From the Web Service interface, select Config, then Version; it should read

Bios Version 2.606.KL16.0,Build:2009-12-10